

# TITANIUM WARRANTY



THIS WARRANTY PROGRAM FOR WYNN'S TITANIUM WARRANTY (WTW) PRODUCTS & SERVICES IS BETWEEN THE PROGRAM HOLDER AND WYNN'S AND DOES NOT EXTEND TO ANY WARRANTY PROVIDED BY ANY VEHICLE MANUFACTURER. THIS PROGRAM IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES. HOWEVER, IF ANOTHER WARRANTY EXISTS, THEN THIS COVERAGE WILL BE CONSIDERED SECONDARY OR ON AN EXCESS BASIS IN THE EVENT OF A CLAIM AND IF COMPLIANT WITH ALL OF THE TERMS AND CONDITIONS DESCRIBED HEREIN. IF ALL OF THE TERMS AND CONDITIONS ARE MET, WYNN'S WILL PAY THE DEDUCTIBLE AMOUNT (VEHICLE OWNER'S REQUIRED PAYMENT) UP TO BUT NOT EXCEEDING THE COVERAGE LIMIT EXPRESSED WITHIN THIS PROGRAM.

In order to commence coverage and comply with the terms of this warranty, the consumer must have one or more of the following services performed to their vehicle within the mileage thresholds described herein.

The WTW Program is separate from any vehicle manufacturer warranty and is subject to all the terms and conditions contained herein this Program.

**The WTW Program will provide a warranty benefit in the following categories:**

**Supreme™ Engine Cleaning Service:** This service performed with Wynn's Supreme Engine Cleaning System Machine (part numbers 09200 and 09300) and Wynn's service kits removes sludge and other deposits and contaminants from your engine, as well as removing virtually all of the used oil, which results in a cleaner engine environment for the new oil. This service results in longer lasting new oil and increased life of critical lubricated engine components. Wynn's kits eligible for use under the terms of this WTW Program include the Wynn's 2-part (#10028) or 3-part (#10069) service kits. Wynn's 2-part oil service kit (#10121) also qualifies for this same warranty coverage without the use of Wynn's Supreme Engine Cleaning System Machine. This service must be performed every 15,000 miles, and must be accompanied by regular oil and filter changes at the manufacturer's severe service interval between Supreme Engine Cleaning Services, or oil changes performed with Wynn's #10121 Oil Service Kit.

**Fuel System Tune-Up Service (gasoline and diesel engines):** The gasoline Fuel System Tune-Up (FST) service is performed with Wynn's EnviroPurge® Fuel Injection Cleaning Apparatus, part numbers 04000, 04006 or 04010. Gasoline 3-part FST kits eligible for use under the terms of this WTW Program include part numbers 10104, 10106, 10196 or 05174566AA. The Diesel Fuel System Tune-Up (FST) service is performed with Wynn's Diesel Clean Machine (part number 03500) or Wynn's Diesel Purge Tool (part number 03600) and the 2-part diesel FST service kit (part number 10366) eligible under the terms of this WTW Program. Fuel System Tune-Up services are performed with appropriate equipment/application tools to effectively clean the vehicle's fuel injectors, intake valves (gasoline engines) and combustion chambers, providing maximum performance, fuel economy and fuel system component life and minimum emissions. This service must be performed every 15,000 miles to qualify under the terms of this WTW Program.

**Automatic Transmission Service:** This service performed with Wynn's TranServe® Series Automatic Transmission Flush & Fill Machines and Wynn's chemical flush kits replaces virtually all of the vehicle's used transmission fluid, removes contaminants from the vehicle's transmission and helps prevent leaks to extend the life of the transmission. Wynn's 2-part service kits and Wynn's Automatic Transmission Fluid eligible for use under the terms of this WTW Program include the following: kit part numbers 10210, 10212 or 10364 and/or fluid part numbers A5101, A5102, A5103, A5107 and A5108.

**Cooling System Service:** This service is performed with Wynn's PowerFlush® or DU-ALL® Series Cooling System Flush & Fill Machines and Wynn's cooling system service kits, with the service designed to remove rust, scale and other deposits and contaminants from the vehicle's cooling system and virtually all of the used fluid, creating a cleaner environment for the new coolant, resulting in more efficient cooling system performance and maximum life of cooling system components. Wynn's kits eligible for use under the terms of this WTW Program include part numbers 10068, 10077 or 10078.

**Power Steering System Service:** This service is performed with Wynn's Power Steering Fluid Exchange Machines (part number 22000 or 23000) and Wynn's power steering system service kits, resulting in the removal of virtually all of the used fluid and system deposits and contaminants and replacement with new power steering fluid in a clean power steering system environment. The power steering system will function as designed with maximum power steering assist and component life. Eligible Wynn's power steering system service kits for use under the terms of this WTW Program include part numbers 10017, 10019, 10022, 10079, 10176, 10179, 11001.

**Differential Service:** This service is performed utilizing Wynn's DiffServ™ Differential Fluid Service Machine (part number 05100) and Wynn's differential service kits, resulting in virtually complete removal of the used fluid and contaminants and replacement with new fluid meeting OEM specifications and resulting in proper differential performance and maximum component life. Eligible Wynn's kits for use under the terms of this WTW Program include part numbers 10041, 10042, 10358, 10359, 11601 or 14501.

**Transfer Case/Manual Transmission Service:** This service performed with Wynn's DiffServ™ Differential Fluid Service Machine (part number 05100) and Wynn's Synthetic Transfer Case/Manual Transmission Fluid (part number 66303) provides a virtually complete removal of the used fluid and contaminants and replacement with new fluid resulting in maximum transfer case and/or manual transmission performance and component life. The eligible fluid for use under the terms of this WTW Program is Wynn's 100% Synthetic Transfer Case/Manual Transmission Fluid (part number 66303).

**Brake System Service:** This service is performed with Wynn's BrakeTech™ Rapid Brake Fluid Exchange Machine (part number 09400) and Wynn's DOT 3 or DOT 4 Heavy Duty Brake Fluid, resulting in a virtually complete removal of the used brake fluid and system contaminants for safe brake operation

and maximum brake component life. Eligible Wynn's brake fluids for use under the terms of this WTW Program include part numbers 16203, 16303, 35401 or 53052.

## TERMS & CONDITIONS

This program is subject to the terms & conditions listed in this section:

**Gold Level:** The 1st service must be performed with 36,000 miles or less on the odometer of a qualifying vehicle, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$4,000.

**Silver Level:** The 1st service must be performed with between 36,001 and 50,000 miles on the odometer of a qualifying vehicle, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$2,000.

**Bronze Level:** The 1st service must be performed between 50,001-75,000 miles of a qualified vehicle as shown on the odometer, by a professional technician in order for coverage to be provided under this category. The Program will only take effect 500 miles after the first WTW service has been performed by a professional technician. The maximum benefit provided for vehicles qualifying under this section are limited to \$500.

Under this program a Cooling Period of 500 miles or 3 months, whichever is greater, shall be in effect after the first service is performed before any benefit under this Program will become effective.

This Program will expire eight (8) years from January 1st of the vehicle's model year or 210,000 miles whichever occurs first. Following the first service, subsequent services for the below listed categories must be performed every 30,000 miles for the WTW program benefit to exist.

- Transmission Service
- Coolant Service
- Power Steering Service
- Differential Service
- Transfer Case/Manual Transmission Service
- Brake System Service

Following the first service, subsequent services for the below listed categories must be performed every 15,000 miles for the WTW program benefit to exist.

- Fuel System Tune-Up (FST) Service
- Supreme™ Engine Cleaning Service or Service Performed with Wynn's Oil Service Kit #10121

**The WTW Program benefits shall be limited to the following specified components:**

- **Supreme™ Engine Cleaning Service** covers all lubricated engine parts including Pistons, Rings, Timing Gears or Sprockets, Valve Lifters, Cylinder Liners or Bores, Push Rods, Turbo Bearings, Wrist

Pins and Bushings, Distributor Drive Gear, Cam Shafts and Bearings, Rods and Rod Bearings, Oil Pump, Rocker Arms and Pivots, Crankshaft and Bearings, Intake Valves and Guides. Timing Belts and Timing Chains are not covered under this program.

- **Fuel System Tune-Up Service** (gasoline and diesel engines) covers Fuel Injectors and Intake Valves (limited to malfunctions due to deposits).
- **Automatic Transmission Service** covers the lubricated parts contained within the automatic transmission housing or case. The transmission housing is covered only when damaged by an internally lubricated part that is covered under the Program. Leaking transmission seals and gaskets are not covered.
- **Cooling System Service** covers the heater core, water pump, freeze plugs, and radiator. Hoses, clamps, thermostats and engine components are not covered. Only coolant meeting OEM specifications can be used in the covered vehicle.
- **Power Steering System Service** covers the lubricated parts contained within the power steering gearbox or rack and power steering pump. Hoses, belts, brackets, seals and leaking gaskets are not covered.
- **Differential Service** covers the lubricated parts contained within the differential housing or case, including all gears. The housing or case, axle bearing(s), U-joint(s), boot(s), and CV joint(s) are not covered by this Program unless damaged due to failure of covered part.
- **Transfer Case/Manual Transmission Service** covers only the lubricated parts contained within the transfer case or manual transmission. The housing or case, U-joint(s), CV joint(s), and driveshaft(s) are not covered by this Program unless damaged due to failure of covered part.
- **Brake Service** covers all mechanical brake fluid lubricated parts, including the master cylinder and brake calipers. Brake system seals and gaskets are not covered.

A Grace Period of five hundred (500) miles is extended to maintain service interval compliance within this Program. This Grace Period extends to all Program benefit levels and is required for each service interval requirement. Services performed outside the Grace Period null and void any benefit under this Program.

All services referred to in this Program must be performed at a licensed professional service center using WYNN's maintenance products & OEM specification fluids. You may not change your own oil or lubricants.

In the event that coverage from a previous Service Chemical Warranty, Protection Plan, or other approved Aftermarket Service Chemical Program exists (excluding OEM extended warranties), coverage under this Program will continue upon one of the respective 3 Levels offered herein (determined by mileage of vehicle at time of enrollment into previous and existing program), providing the vehicle

has been maintained in accordance to the terms, duration, and extension of any existing service chemical warranty or protection plan (excluding OEM or extended warranties). Once the previous protection coverage has been converted to this Program then all terms, duration, and extensions are to be upheld using WTW services and products to continue coverage. Conversion and coverage from any previous Service Chemical Warranty to this Program is limited to one time only per vehicle.

## MAKING A CLAIM

In the event of a claim, contact the Claims Administrator prior to having any repairs conducted:

**Program Administrator: KMIS (Claims Department)**  
4751 Wilshire Blvd., Ste. #111  
Los Angeles, CA 90010  
888-333-8198

Any repairs done without Administrator authorization will not be covered under the Program. You must provide the Claims Administrator with information from all of the following:

1. All service repair orders showing vehicle was serviced as required in the terms and conditions of this Program.
2. All service repair orders showing vehicle was serviced as required in the terms and conditions of previous protection programs or service warranties (excluding OEM extended warranties) and proof of previous plan (if applicable).
3. A complete statement of damage and an estimated repair cost statement.
4. Vehicle purchase date verification or lease agreement if vehicle is leased
5. If requested, the damaged parts along with a sample of system fluid must be shipped as directed by the Administrator for analysis to the above address

This Program and benefits are transferable if vehicle ownership changes. Only authorized repairs made to vehicles operated in the United States of America or Canada are eligible for benefits under this Program. This Program does not cover any incidental or consequential damages.

## ADJUDICATION & APPRAISAL

Payment of claims under this Program shall be determined by using the allotted labor time to make the necessary repairs or to replace any irreparably damaged engine part listed as allocated by Mitchell's Flat Rate Guide or other industry accepted flat rate guides, at the commercial repair shop's posted hourly labor rate, along with the reasonable cost of replaced parts of like kind and quality.

## EXCLUSIONS

Excluded from the Program coverage are: vehicles that have been modified for or used in competition or those in agricultural use, taxis, buses, limousines, rental vehicles, law enforcement vehicles, motor homes, vehicles used for the delivery of goods or persons, construction, rental, racing, vehicles equipped with a snow plow, salvage or "Grey Market"

vehicles, vehicles with inoperative or inaccurate speedometers or odometers and vehicles with rebuilt titles. Coverage for this Program becomes null and void if it has been found that the vehicle odometer has ceased, malfunctioned or show signs of tampering. Coverage is only provided for legally registered passenger cars, vans, SUVs and pick-up trucks with a GVW of 9,500 pounds or less. Claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, lack of normal maintenance required by vehicle manufacturer renders this Program null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis by Wynn's or its Administrator. This warranty excludes the use of in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If covered vehicle is used for towing a trailer or other vehicle or object, this Program is not in effect unless covered vehicle is equipped with factory-installed tow package or equal.

**To keep this Program in effect, you must furnish all receipts and repair orders for maintenance and services required by this program. Failure to furnish all necessary records will render coverage under this Program null and void. Rental vehicle costs incurred during repair of a covered part are not covered by this Program.**

Failure of a covered part that is as a direct result of a mechanical or structural flaw that the manufacturer acknowledges through any means, such as public recalls or factory service bulletins, or that the manufacturer will repair at its expense is not covered. State tax, local tax, storage fees, shop supplies, core charges, and diagnosis are not covered.

## DISPUTE RESOLUTION

All disputes arising in connection with this Program shall be settled by arbitration which shall be held in Los Angeles, Calif. and in accordance to the rules of the American Arbitration Association. If any dispute or disagreement which shall arise in connection with this Agreement cannot be resolved by the parties, the matter shall be submitted to binding arbitration. It is then understood and agreed that such differences shall be submitted for arbitration to two (2) competent and disinterested parties, a competent and disinterested umpire to whom they shall submit their differences and a decision of the majority of the three (3) arbitrators, in such, case shall be final. The arbitrators shall be required to decide matters submitted to them upon the customs and usages of the business in a spirit of equity rather than on technicalities or legal requirements. Each party shall pay the fee and expenses of its own arbitrator and half of the expenses of the third arbitrator. Any such arbitration shall be held in Los Angeles, Calif. unless otherwise agreed in writing, signed and acknowledged by the parties hereto or prior to the time the arbitrators are appointed.